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## JC PENNEYFEEDBACK ASSOCIATION

JCPenney welcomes all U.S. residents to participate in its \*Customer Satisfaction Survey\*. Your feedback helps improve the shopping experience and services!



 <https://jcpenney-survey.co/>

Description

JCPenney offers great prices and promotions, which is why I shop there. However, customer service could be improved. While I eventually found what I was looking for, I had trouble getting assistance. The store was generally clean, and checkout was smooth, but I would appreciate a more attentive staff experience.

Phone

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