

(Audiobook) A Scone of Contention: A Key West Food Critic Mystery by Lucy Burdette

Gapology: How Winning Leaders Close Performance Gaps, 5th Anniversary Edition

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Gapology is the term Mark Thienes and Brian Brockhoff coined to describe what winning leaders do to identify and close performance gaps in their teams. Gapology is their process. For more than a decade, they analyzed the results, leadership behaviors and tactics of winning leaders as compared to those of leaders who were not winning. They wanted to understand how winning leaders win and if winning could be replicated. They were deeply curious about whether winning can be taught to those not winning or if winning leaders are simply born with the skills to win. As they interviewed and documented their conversations with winning leaders they found commonalities. The most amazing was that all performance gaps are either; Knowledge Gaps, Importance Gaps, Action Gaps, or some combination of the three. Gapology provides the keys to unlock these mysteries in the form of nine root solutions that, when applied intentionally, close the performance gaps quickly and permanently. Gapology is for all leaders, regardless of the size of the team or the industry in which they work. As long as people are being led, Gapology is needed. These discoveries are now at your fingertips! Achieve your full potential with Gapology!

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